

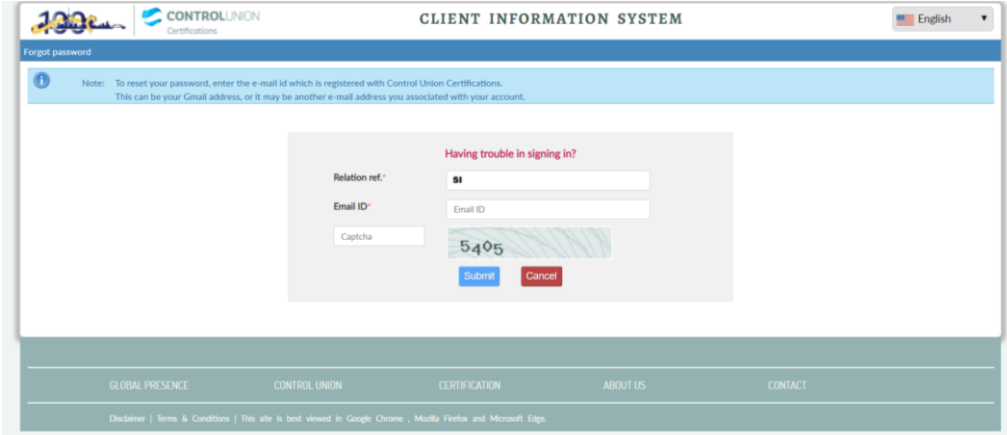
Dear Client,

Herewith is a quick update regarding launch of Control Union new client portal (CIS 3.0) as well as the instructions to reset your password.

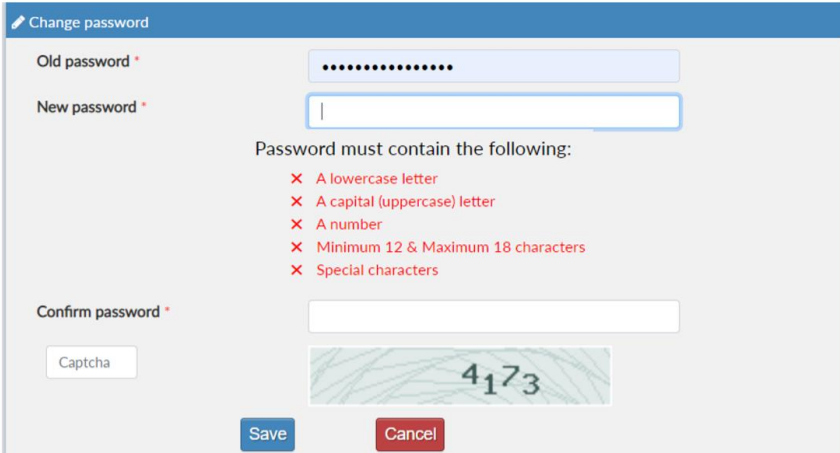
- Please be informed that the link to access the portal has changed. The new link to the portal is “cis.controlunion.com”. In case you have bookmarked the old link of CIS on your browser, ensure that you update the access link.
- Due to security upgrade in the new portal you should reset your password. To do so, please follow the below instructions:

1- Click on the link: <https://cis.controlunion.com/Login/password>

2- Enter your “Relation reference” and Email ID in the below screen. Note that in case you do not have your relation reference, you could contact the local Control Union office in your region to receive your relation reference.



3- You will receive an automatic email with a link which directs you to the page to set your new password in the below screen.



Please do not hesitate to contact your local Control Union office in case you need any further information.